



COVID-19 SAFETY PLAN

The Pub has assessed the risks and hazards of the workplace and is actively working to reduce the risks for both our patrons and our staff. As per Work Safe BC we have developed a COVID-19 safety plan. These practices, policies and new procedures have been advised by our local governments, Work Safe BC, Center for Controlled Diseases, Ministry of Health and we will be consistently updating our safety precautions as the situation develops.

Regular Occupancy - 198

Revised Occupancy- 70

CHANGES IN RESTAURANT SET UP:

- Plexiglass has been installed around the bar
- We have removed over half of our tables and chairs
- Directional arrows positioned on the ground.
- Hand sanitizers have been placed at the front entrance, at the exit of the washrooms and at every table
- A service table with no chairs, has been placed next to every table where staff will set anything the customers need
- No condiment boxes will be placed on table
- Only paper food/ drinks menus will be issued
- Coasters to be discarded if requested by guest
- No table talkers on table
- Only disposable salt and pepper sachets available

CUSTOMER PROTOCOL TO MITIGATE RISKS:

- No parties larger than 6 allowed
- Please wait to be seated, policy in effect. Please use distancing circles provided, whilst waiting
- Respect staff and other customers by always distancing yourself 2 meters or 6 feet apart
- Washroom is limited to 1 person at all times. Please use swing arm provided
- The server will place all items on a 'service table' for you to distribute
- We encourage you to have one tab per table and tap payment if available
- Do not come in if you have any signs or symptoms of COVID-19 or have in the past 10-14 days
- Avoid going up to the bar for service
- Follow directional arrows on ground. Only exit through designated exit doors
- Water jugs will be provided but guest must decant

STAFF PROTOCOLS TO MITIGATE RISKS:

- Masks are available and optional. Masks must be worn when physical distancing measures cannot be met
- Mirrors in staff hallways positioned to avoid close interactions
- Employees are receiving frequent training on new protocols and procedures
- Staff should perform regular hand washing with soap and water for at least 20 seconds. It is suggested that hand washing be done:
 - Before starting shift
 - Before and after breaks
 - Before pouring, opening bottles/ cans
 - After touching or cleaning tables or an surfaces that may be contaminated
 - After sneezing, coughing, or blowing your nose
 - After touching your face or hair
 - After touching personal phones
 - After using shared equipment such as computers, POS systems & debit terminals between users
 - After scanning customers lotto tickets

ENHANCED CLEANING DUTIES

High Risk Surfaces:

- Door handles (entrance/ exit doors/ washrooms)
- Tables, chairs & bar surfaces
- POS machines, Debit Machines & ATM
- Printers, bills & cash
- Wooden railing to raised sections
- Billiard tables, pull tab station & gambling machine
- Handles on coolers, drawers handles on draft beer taps

Hourly Cleaning Tasks Include:

- ATM & pull tab unit
- Gambling machine & ticket scanner
- Door handles inside & out: Front Entry, Lobby entrance to Pub, patio door, pool table door
- Bathrooms: sterilize sink handle, bathroom locks, the swing arm on entrance of washrooms
- POS screens & printers
- Wooden rail up to raised seating sections
- Cooler handles
- Cleaning checklists are being initialed to confirm completion and stored for our records

Must be cleaned after every use:

- Tables, chairs & service table
- Debit machines
- Any laminated menus (paper menus provided when possible)
- Bar Surfaces
- Server trays

Cleaning Products & Protocol:

- Eliminator 42 virucide disinfectant used for all cleaning duties
- Any cleaning water must be hot water

Bar Cleaning & Drink Service:

- All bottles/ cans will be opened using a bottle opener
- All products are fresh and have been inspected for expiry dates
- No storing or placing anything in the ice well
- Keep 2 meter distance whilst serving bar seats/ patrons

Events & billiards:

- No billiards at this time
- No billiard competitions until further notice
- Trivia is cancelled until further notice

THANK YOU FOR YOUR CONTINUED SUPPORT OF THE PUB! The health and safety of our Pub Family is our #1 priority. We have adjusted our operations, but the Pub remains the Pub! If you have any questions regarding our COVID safety plan, please send us an email at pub@parkplaceldoge.com. Again, thanks for your support, we truly appreciate it!

1-Jun-20