

Park Place Lodge

742 Highway #3, PO Box 2560 Fernie, British Columbia, Canada V0B 1M0
Tel: (250) 423-6871 Fax: (250) 423-3771 Email: info@parkplacelodge.com Web: www.parkplacelodge.com



Park Place Lodge is a locally owned, boutique hotel located in Fernie, British Columbia. Our full-service property features 64 guest rooms, Max Restaurant, The Pub Bar & Grill as well as Sprints Cold Beer & Wine Shop. Fernie offers year round recreational opportunities, including world famous fly fishing and skiing, numerous lakes, extensive hiking, mountain biking, golf and snowmobiling.

CAREERS & EMPLOYMENT OPPORTUNITIES

At Park Place Lodge, our team members are an integral part to our success. We look to define service through our professional, knowledgeable and courteous staff. Our team members are offered an opportunity for growth in a friendly work environment. Join our team and share in our future. Staff accommodation is also available. Additional employment incentives include: Hotel room discounts for friends and family; Competitive wages; Staff discounts in the Pub, Bistro and Spirits Cold Beer and Wine Store; Fitness credit; Dental; Discounted ski pass; Free soup, pop, coffee and tea.

Hotel Operations Manager

Park Place Lodge is currently seeking an experienced and energetic individual to join our Management Team. We require a hands-on Hotel Operations Manager with a strong operational background.

Duties include overseeing the day-to-day hotel operations, ensuring optimal levels of quality and customer satisfaction, development and supervision of personnel, liaising with the executive management team and owners, along with supervision of service contracts. Responsibilities also include implementing effective strategic plans with corresponding budgets and achieving key financial and operational targets while maintaining appropriate standards of service.

We are seeking a candidate with a flexible schedule, with the ability to work evenings, weekends, and holidays. This is not a seasonal position and we are looking for a candidate who is willing to commit to this position long term.

Our ideal candidate will have:

- Prior experience in the Food & Beverage and Hotel/Accommodation industries (minimum 2 years)
- Serving it Right Certification
- A thorough knowledge of food service standards
- Knowledge of liquor laws in BC and liquor service procedures
- Comprehensive telephone and interpersonal skills
- A friendly and outgoing demeanor
- Problem solving skills
- The ability to work in high pressure situations
- Organization and delegation skills
- Knowledge of basic computer programs (Word, Excel)
- Must be in good physical condition, with the ability to perform a variety of tasks, including but not limited to assisting in a hands on capacity, supervisor and front line staff, in all departments as circumstances require.

BENEFICIAL QUALIFICATIONS:

- Experience with RoomMaster and InnQuest *or equivalent software
- Food Safe certification
- Dining and banquet experience

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The position will also involve:

- Maintaining full knowledge of the Hotel, Retail Store and Food and Beverage outlets
- Developing a thorough understanding of our business policies and procedures
- Handling any incidents as they may arise throughout the property
- Overseeing general operations and planned events
- Attending to customer complaints and guests' needs
- Administration of Human Resource policies and assisting departmental managers with recruitment and discipline
- Conducting monthly manager meetings to ensure all departments are running cohesively

We require our applicants to be of a clean and professional appearance, to be organized, and to be able to work as a Hotel Operations Manager who will uphold the culture and standards of our company. Remuneration packages based on qualifications and experience.

Interested in any of these opportunities? Please contact us in person or via EMAIL at jobs@parkplacelodge.com.

We thank all applicants for their interest in joining the Park Place Lodge team; however, only those candidates selected for an interview will be contacted. No phone calls please.